

Terms and Conditions

EDEG 2026 Meeting Registration

Effective date: 13 January 2026

Website: edeg2026.hu

1. About these Terms

These Terms and Conditions ("Terms") govern the online registration for the "EDEG 2026 meeting" (the "Event"), held between 9-12 May 2026, through the website edeg2026.hu (the "Website"). By submitting a registration, the participant ("You" or "Participant") enters into a contract with the technical organiser (defined below) for the provision of registration services and participation rights in the Event, subject to these Terms.

If you are registering on behalf of another person or an organisation, you confirm that you have the authority to bind that person or organisation to these Terms.

1.1 Event details

The event covered by these Terms is:

- Name: EDEG 2026 meeting ("Event")
- Dates: 9–12 May 2026
- Venue: Fagus Hotel Conference & Spa****, H-9400 Sopron, Ojtózi fasor 3., Hungary
- Accommodation and meals: The Registration Fee includes accommodation and meals for all participants as described in Section 5.

Hotel contact details (for accommodation-related questions, where applicable):

- Email: reservation@fagushotel.hu
- Telephone: +36 99 886 010

2. Organisers and contact details

2.1 Technical organiser (service provider)

Hello Event Kft. ("Hello Event" or "Technical Organiser")

- Company Registration Number: 01-09-690650
- Tax Number: 12522631-2-43
- Registered office: 1117 Budapest, Szerémi út 7/A 1st floor, 104., Hungary
- Phone: +36 20 529 5111

- Email: agency@helloevent.hu

2.2 Content owner / scientific responsibility

European Diabetes Epidemiology Group ("EDEG") is responsible for the scientific and programme content of the Event. Hello Event provides the registration interface and related operational services as technical organiser.

2.3 Registration support contact

For registration support (including cancellations/changes requests), you may contact Hello Agency at: edeg2026@helloagency.hu.

3. Definitions

In these Terms:

- "Registration" means the completion and submission of the registration form on the Website and, where applicable, payment of the Registration Fee.
- "Registration Fee" means the participation fee payable for the Event, as displayed on the Website.
- "Confirmation" means the email confirmation of registration issued after successful submission and, where applicable, payment.
- "Business Day" means a day other than Saturday, Sunday, or public holiday in Hungary.
- "Force Majeure" means an event beyond reasonable control (including, without limitation, epidemic/pandemic measures, governmental restrictions, natural disasters, strikes, or disruptions to transport or utilities).

4. Registration process

4.1 You may register for the Event only through the Website and within the registration period communicated on the Website (subject to capacity limits).

4.2 You must provide complete and accurate information. You are responsible for keeping your contact and billing information up to date. Hello Event may request correction of incorrect or incomplete data.

4.3 A registration becomes valid when (i) you submit the registration form and (ii) the Registration Fee is paid in full by the payment deadline (if a fee applies). A Confirmation email will be sent to the email address provided.

4.4 Hello Event may refuse, cancel, or revoke a Registration if: (a) the Registration Fee is not paid on time; (b) there is suspected fraud or misuse; (c) the Participant breaches these Terms or the Event rules; or (d) required information is not provided. In such cases, any refund will be handled in accordance with Section 7.

5. Registration Fees, payment, and invoicing

5.1 Fees and VAT. Registration Fees are stated in EUR and include applicable taxes. The fee categories and what they include are listed below. The applicable fee is the one displayed at the time of Registration.

5.1.1 Fee categories and inclusions

All fees are in EUR (tax included). Unless otherwise stated, fees cover: conference attendance (where applicable), social events, meals, and accommodation for 3 nights (9–12 May 2026).

Category	Registration Fee (EUR, tax included)	Included / Notes
EDEG Members	€920	Conference attendance, social events, meals, and accommodation (3 nights: 9–12 May 2026).
Non-Members	€999	Conference attendance, social events, meals, and accommodation (3 nights: 9–12 May 2026).
Accompanying person	€650	Social events, meals, and accommodation (3 nights: 9–12 May 2026) in a double room shared with the registered participant you accompany (subject to availability). Does not include access to the meeting/conference area. Optional upgrade to double room may be available subject to availability.

5.2 Payment methods. Payment can be made (i) by bank transfer after registration, or (ii) by immediate card payment via the SimplePay payment service. Where SimplePay is used, its terms may also apply to the payment transaction.

5.3 Payment deadline. The Registration Fee must be paid in full within 8 days of receipt of the invoice. If payment is not received in full by this deadline, the Technical Organiser may cancel

the Registration and release the reserved capacity. For bank transfer payments, the payer bears any bank charges or fees.

5.4 Invoicing. You agree to provide correct billing information. Hello Event will issue an invoice/receipt in accordance with applicable law. If you require an invoice issued to an organisation, you must provide the organisation's billing details at the time of Registration.

5.5 Currency. All Registration Fees are in EUR. Invoices are issued in accordance with applicable Hungarian and EU tax rules.

6. Changes to the Event or the Website

6.1 Programme changes. EDEG and/or Hello Event may make reasonable changes to the Event programme, speakers, venue, timetable, or format (including switching to a hybrid/online format) where necessary or advisable.

6.2 Website availability. Hello Event aims to keep the Website available but does not guarantee uninterrupted operation. Temporary downtime may occur for maintenance or due to factors beyond Hello Event's control.

7. Cancellation, substitutions, and refunds

7.1 Cancellations and changes (written requests). All requests for cancellations, name changes, substitutions, or other registration changes must be sent in written form to Hello Agency at edeg2026@helloagency.hu. Requests should be sent from the email address used for Registration and must clearly identify the Registrant and the requested change.

7.2 Non-refundable fees; transfers to a colleague. Registration and hotel fees are non-refundable. However, if you are unable to attend, you may transfer your Registration to a colleague (name change/substitution), subject to the Event's capacity and any operational constraints (e.g., badge preparation).

7.3 Name changes, substitutions, and invoice amendments. You may request a name change/substitution so your registration can be transferred to a colleague. You are responsible for providing complete and accurate information during the registration process. If an invoice needs to be changed after the initial invoice has been sent, an administrative fee of EUR 22 (VAT included) will apply.

7.4 Event cancellation by organisers. If the Event is cancelled by the organisers (and not rescheduled) for reasons other than Force Majeure, Hello Event will refund the Registration Fee paid. No further compensation (e.g., travel or accommodation costs) is payable.

7.5 Force Majeure. If the Event is cancelled, postponed, or materially modified due to Force Majeure, Hello Event and/or EDEG may offer (a) transfer of your Registration to a rescheduled

date, (b) conversion to an online/hybrid attendance right, or (c) a partial or full refund at their reasonable discretion, taking into account unavoidable costs already incurred.

7.6 Chargebacks and disputes. Initiating a payment chargeback without first contacting Hello Event to resolve a billing issue may lead to cancellation of the Registration.

8. Right of withdrawal (EU consumer information)

If you are acting as a consumer within the meaning of applicable EU and national consumer laws, you acknowledge that the statutory 14-day right of withdrawal typically does not apply to contracts for the provision of leisure services where the contract provides for a specific date or period of performance (such as attendance at an event on fixed dates). This does not affect any cancellation/refund rights offered under Section 7 or mandatory rights that cannot be excluded.

9. Participation rules and conduct

9.1 Admission. Admission may require presenting a badge/QR code and a valid ID. Badges are personal and non-transferable except as permitted under Section 7.3.

Note: The 'Accompanying person' category does not include access to the meeting/conference area.

9.2 Code of conduct. Participants must behave respectfully and comply with venue rules, safety instructions, and any policies communicated by the organisers. Harassment, discrimination, and disruptive behaviour are not tolerated and may result in removal from the Event without refund.

9.3 Health and safety. You are responsible for your own health and safety. You should follow any public health rules in force at the time of the Event. Participation may be denied where required by law or venue policies (e.g., safety capacity limits).

9.4 Personal property and liability. You are responsible for your personal belongings. To the maximum extent permitted by law, Hello Event and EDEG are not liable for loss, theft, or damage to personal property.

9.5 Insurance. You are encouraged to arrange adequate travel, medical, and cancellation insurance where relevant.

10. Photography, recording, and image rights

10.1 Official photography/recording. The organisers or their contractors may take photographs and/or video recordings at the Event for documentation and communication purposes.

10.2 Consent and objection. Where required by law, you may be asked to provide consent for photography/recording during Registration or on-site. You may also object to processing of your

image by contacting the organisers as described in the Privacy Policy. Please note that it may not be possible to exclude you from all background or crowd shots.

10.3 Participant recording. Any filming, photographing, or audio recording by Participants is permitted only for personal, non-commercial use and must not interfere with the Event. Recording of scientific sessions may be restricted; please follow on-site instructions.

11. Intellectual property

11.1 All Event materials (presentations, abstracts, documents, logos, recordings) are protected by intellectual property rights held by EDEG, the speakers, Hello Event, or other rightsholders.

11.2 You may not reproduce, distribute, or publish Event materials for commercial purposes without prior written permission from the relevant rightsholder.

12. Data protection and privacy

12.1 Processing of personal data in connection with the Website and the Event is described in the Privacy Policy available on the Website. This section adds a high-level summary; in case of any inconsistency, the Privacy Policy prevails.

12.2 Data controller. For the Website and registration interface, Hello Event Kft. acts as data controller. A hosting/data processing provider may be engaged (as stated in the Privacy Policy).

12.3 Event participation data. For Event participation and contact, the Privacy Policy lists the following typical data categories: name, email address, country, telephone, organisation/institution, EDEG membership, payment method and billing information. Retention for this purpose is stated as 1 year after the Event.

12.4 On-site services and limited disclosures. For on-site entry management (e.g., badge preparation) and operational services, limited data may be shared with service providers (e.g., entry management provider, hotel for room reservations, catering partners for allergy information without name), as described in the Privacy Policy.

12.5 Your rights. You may exercise your rights under the GDPR (including access, rectification, erasure, restriction, portability, and objection) by contacting Hello Event at agency@helloevent.hu. You may lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information (NAIH) or seek judicial remedy as described in the Privacy Policy.

13. Complaints and customer service

13.1 Questions and support. For registration-related questions, contact Hello Event at agency@helloevent.hu.

13.2 Complaint handling. Hello Event will acknowledge complaints within a reasonable time and aim to resolve them promptly. Please provide your registration reference and a clear description of the issue.

13.3 Online dispute resolution. If you are a consumer residing in the EU, you may also be entitled to use the European Commission's online dispute resolution platform to resolve disputes with traders (where applicable).

14. Liability

14.1 Nothing in these Terms limits or excludes liability for (a) death or personal injury caused by negligence, (b) fraud or fraudulent misrepresentation, or (c) any liability that cannot be limited or excluded under applicable law.

14.2 Subject to Section 14.1 and to the maximum extent permitted by law, Hello Event's aggregate liability arising out of or in connection with these Terms is limited to the Registration Fee actually paid by you for the Event.

14.3 Hello Event is not responsible for the scientific content of the Event, which is provided under EDEG's responsibility.

15. Governing law and jurisdiction

These Terms and any disputes arising out of or in connection with them are governed by Hungarian law, without prejudice to any mandatory consumer protection provisions that may apply in your country of residence. The courts having jurisdiction in Budapest, Hungary shall have exclusive jurisdiction, unless mandatory law provides otherwise.

16. Miscellaneous

16.1 Severability. If any provision of these Terms is held to be invalid or unenforceable, the remaining provisions remain in full force.

16.2 Amendments. Hello Event may update these Terms for the Website and registration process. The version published on the Website at the time of Registration applies to your Registration.

16.3 Entire agreement. These Terms, together with any information displayed on the Website during registration and the Privacy Policy, constitute the entire agreement regarding online registration and participation rights.